

Phone Numbers and Websites

800-427-4661

NFIP General Information

(For questions and assistance with their individual claims)

Direct Side

(For Direct agents and Direct policyholders)

Disaster Assistance HELPLINE

(For citizens affected by a disaster)

FEMA MAP STORE

(Flood Maps are free for State officials, minimal cost for others)

Map Specialist

(flood mapping issues)

FEMA Warehouse

(ordering publications, forms, manuals, etc.)

FEMA CONTACTS

- Ed Connor, Chief, Industry Relations
(Edward.Connor@dhs.gov)
- Lena Thompson, Lender Compliance Officer
(Lena.Thompson@dhs.gov)
- Tuula Young, Training, publications/brochures info.
(Tuula.Young@dhs.gov)
- Eugene "Butch" Kinerney, for media inquiries
(Eugene.Kinerney@dhs.gov)
- Regional Contacts (see attached list)

800-638-6620

800-621-FEMA

(or) 3362

800-358-9616

877-336-2627

800-480-2520

202-646-3429

202-646-3441

202-646-7097

202-646-3228

Important/Useful Websites

<http://fema.gov/nfip>

Flood Insurance and Mitigation Information for State/Local Officials and general public.

<http://store.msc.fema.gov>

FEMA Map Store – View maps free online; order maps (free for state officials, minimal cost to others)

www.floodsmart.gov

Complements the advertising campaign, provides access to agents, general information about possible flood risk and premium ranges.

*Homeowners insurance **does not** cover flooding.*

Before a flood occurs in your area, get flood insurance coverage.

You can obtain flood insurance through the National Flood Insurance Program (NFIP).

Call your insurance agent or find an agent near you by calling:

1-800-427-2419

Floods are the most common natural disaster in the United States, causing more than \$7.1 billion in U.S. property damage in the last 10 years.

Pennsylvania is one of the most flood-prone states in the nation. It is important to take a few simple steps to protect your home and family from floods.



FEMA

FACTS on FLOODING and FLOOD INSURANCE

