



NEWS

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Your Way Home Launches 2-1-1 Hotline

Norristown, PA (Feb. 23, 2018) – Effective March 1, Your Way Home will be working with a new call center provider, 2-1-1 of Southeastern Pennsylvania. This change is part of a partnership with the United Way of Greater Philadelphia and Southern New Jersey.

The new partnership creates 2-1-1 as a free, 24-hour helpline that connects individuals to the help, support, and information they need. The new 2-1-1 SEPA hotline is part of the national 2-1-1 Call Centers initiative that seeks to provide an easy to remember telephone number along with web resources to find health and human services– for everyday needs and in crisis situations.

Residents can get connected and get answers by visiting www.211SEPA.org, or calling 2-1-1 or 1-866-964-7925. Users can also text 898-211.

Your Way Home is Montgomery County, Pennsylvania's unified and coordinated housing crisis response system for families and individuals experiencing homelessness or at imminent risk of homelessness. This public-private partnership with Montgomery County launched in January 2014. Your Way Home has reduced literal homelessness by 33 percent since 2013.