



NEWS

MONTGOMERY COUNTY OFFICE OF COMMUNICATIONS
COURT HOUSE, NORRISTOWN, PA., BOX 311, 19404-0311

Lorie Slass, Director of Communications

Jessica Willingham, Public Relations Coordinator

PHONE (610) 278-3061 FAX (610) 278-5943

COMMISSIONERS: JOSH SHAPIRO, *Chair*

VALERIE A. ARKOOSH, MD, MPH, *Vice Chair*

JOSEPH C. GALE, *Commissioner*



FOR IMMEDIATE RELEASE: October 27, 2016

9-1-1 Service Issues

Norristown, PA (October 27, 2016) – The Department of Public Safety has been alerted that a cable providing phone service in this area has been cut and that is causing degraded service for 9-1-1 calls coming into Montgomery County’s Emergency Communications Center.

Callers using landlines to call 9-1-1 could receive a busy signal. If that happens, the caller should use a cellular phone to call 9-1-1 or hang up and call again.

We do not have an estimate for how long it will take phone providers to locate the problem and fix it.

We will provide additional information as it becomes available.

Press contact: John Corcoran, 610-631-6504 or jcorcora@montcopa.org.